BOSE

SOUNDLINK REVOLVE II

Please read and keep all safety, security, and use instructions.

$C\!\in$ Bose Corporation hereby declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU and all other applicable EU directive requirements. The complete declaration of conformity can be found at: www.Bose.com/compliance

Important Safety Instructions

1. Read these instructions.

2. Keep these instructions.

3. Heed all warnings.

4. Follow all instructions.

5. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.

6. Only use attachments/accessories specified by the manufacturer.

7. Unplug this apparatus during lightning storms or when unused for long periods of time.

8. Refer all servicing to qualified personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, objects have fallen into the apparatus, does not operate normally, or has been dropped.

WARNINGS/CAUTIONS

This symbol means there is uninsulated, dangerous voltage within the product enclosure that may constitute a risk of electrical shock.

This symbol means there are important operating and maintenance instructions in this guide.

This product contains magnetic material. Consult your physician on whether this might affect your implantable medical device.

• Keep the product away from fire and heat sources. Do NOT place naked flame sources, such as lighted candles, on or near the product.

• Do NOT make unauthorized alterations to this product.

• Do NOT use a power inverter with this product.

• Use this product only with an agency-approved LPS power supply that meets local regulatory requirements (e.g., UL, CSA, VDE, CCC).

• Where the mains plug or an appliance coupler is used as the disconnect device, the disconnect device shall remain readily operable.

• Do not expose products containing batteries to excessive heat (e.g. from storage in direct sunlight, fire or the like).

• The product label is located on the bottom of the product.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

• Reorient or relocate the receiving antenna.

• Increase the separation between the equipment and receiver.

• Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

• Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by Bose Corporation could void the user's authority to operate this equipment.

This device complies with part 15 of the FCC Rules and with ISED Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This device complies with FCC and ISED Canada radiation exposure limits set forth for general population. This equipment should be installed and operated with a minimum distance of 20 cm between radiator and your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Meets IMDA Requirements.

CAN ICES-3(B)/NMB-3(B)

Management Regulation for Low-power Radio-frequency Devices

Article XII
According to "Management Regulation for Low-power Radio-frequency Devices" without permission granted by the NCC, any company, enterprise, or user is not allowed to change frequency, enhance transmitting power or alter original characteristic as well as performance to an approved low power radio-frequency devices.

Article XIV
The low power radio-frequency devices shall not influence aircraft security and interfere legal communications; If found, the user shall cease operating immediately until no interference is achieved. The said legal communications means radio communications operated in compliance with the Telecommunications Act.

The low power radio-frequency devices must be susceptible with the interference from legal communications or ISM radio wave radiated devices.

DON'T attempt to remove the rechargeable lithium-ion battery from this product. Contact your local Bose retailer or other qualified professional for removal.

Please dispose of used batteries properly, following local regulations. Do not incinerate.

This symbol means the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment. For more information on disposal and recycling of this product, contact your local municipality, disposal service, or the shop where you bought this product.

Removal of the rechargeable lithium-ion battery in this product should be conducted only by a qualified professional. Please contact your local Bose retailer or see products.bose.com/static/compliance/index.html for further information.

The product, in accordance with the Ecodesign Requirements for Energy Related Products Directive 2009/125/EC, is in compliance with the following norm(s) or document(s): Regulation (EC) No. 1275/2008, as amended by Regulation (EU) No. 801/2013.

Required Power State Information	Power Modes	
	Standby	Networked Standby
Power consumption in specified power mode, at 230V/50Hz input	≤ 0.5 W	*Bluetooth*® ≤ 2.0 W
Time after which equipment is automatically switched into mode	≤ 20 minutes	≤ 5 minutes
Power consumption in networked standby if all wired network ports are connected and all wireless network ports are activated, at 230V/50Hz input	N/A	≤ 2.0 W
Network port deactivation/activation procedures. Deactivating all networks will enable standby mode.	**Bluetooth**: Deactivate by clearing the pairing list by pressing and holding the *Bluetooth* button for 10 seconds. Activate by pairing with a *Bluetooth* source.	

For Europe:

Frequency band of operation 2400 to 2483.5 MHz.

Maximum transmit power less than 20 dBm EIRP.

Maximum transmit power is below regulatory limits such that SAR testing is not necessary and exempt per applicable regulations.

China Restriction of Hazardous Substances Table

Names and Contents of Toxic or Hazardous Substances or Elements						
	Toxic or Hazardous Substances and Elements					
Part Name	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent (CR(VI))	Polybrominated Biphenyl (PBB)	Polybrominated diphenylether (PBDE)
PCBs	X	O	O	O	O	O
Metal Parts	X	O	O	O	O	O
Plastic Parts	O	O	O	O	O	O
Speakers	X	O	O	O	O	O
Cables	X	O	O	O	O	O
This table is prepared in accordance with the provisions of SJ/T 11364.						
O: Indicates that this toxic or hazardous substance contained in all of the homogeneous materials for this part is below the limit requirement of GB/T 26572.						
X: Indicates that this toxic or hazardous substance contained in at least one of the homogeneous materials used for this part is above the limit requirement of GB/T 26572.						

Taiwan Restriction of Hazardous Substances Table

Equipment name: Bose SoundLink Revolve II, Type designation: 419357						
	Restricted substances and its chemical symbols					
Unit	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent chromium (Cr+6)	Polybrominated biphenyls (PBB)	Polybrominated diphenyl ethers (PBDE)
PCBs	-	○	○	○	○	○
Metal Parts	-	○	○	○	○	○
Plastic Parts	○	○	○	○	○	○
Speakers	-	○	○	○	○	○
Cables	-	○	○	○	○	○

Note 1: "○" indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence.

Note 2: The "−" indicates that the restricted substance corresponds to the exemption.

Please complete and retain for your records

The serial and model numbers are located bottom of the speaker.

Serial number: _____

Model number: 419357

Please keep your receipt with your owner's guide. Now is a good time to register your Bose product.

You can easily do this by going to global.Bose.com/register

Date of Manufacture: The eighth digit in the serial number indicates the year of manufacture; "0" is 2010 or 2020.

China Importer: Bose Electronics (Shanghai) Company Limited, Part C, Plant 9, No. 353 North Riying Road, China (Shanghai) Pilot Free Trade Zone

EU Importer: Bose Products B.V., Gorslaan 60, 1441 RG Purmerend, The Netherlands

Taiwan Importer: Bose Taiwan Branch, 9F-A1, No. 10, Section 3, Minsheng East Road, Taipei City 104, Taiwan Phone Number: +886-2-2514 7676

Mexico Importer: Bose de México, S. de R.L. de C.V., Paseo de las Palmas 405-204, Lomas de Chapultepec, 11000 México, D.F. Phone Number: +5255 (5202) 3545

The CMIIT ID is located on the rubber foot on the bottom of the product.

Security Information

⚠ This product is capable of receiving security updates from Bose automatically when connected to the Bose Connect app. In order to receive security updates via the mobile application, you must complete the product setup process in the Bose Connect app. **If you do not complete the setup process, you will be responsible for installing security updates that Bose makes available via btu.Bose.com**

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Bose Corporation Headquarters: 1-877-230-5639

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WHAT'S IN THE BOX

BOSE CONNECT APP SETUP

SPEAKER PLACEMENT

POWER

SPEAKER CONTROLS

VOICE PROMPTS

BLUETOOTH® CONNECTIONS

MULTIPLE *BLUETOOTH* CONNECTIONS

WIRED CONNECTIONS

SPEAKER STATUS

CONTENTS

Confirm that the following parts are included:
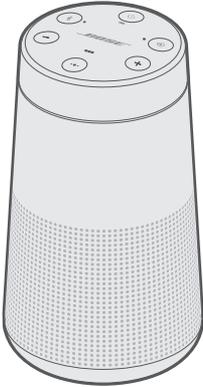
SoundLink Revolve II
Bluetooth speaker

USB cable

NOTE: If any part of the product is damaged, don't use it. Contact your authorized Bose dealer or Bose customer service.

Visit: worldwide.Bose.com/Support/SLRii

The Bose Connect app lets you set up and control the speaker from any mobile device, such as a smartphone or tablet.

Using the app, you can manage *Bluetooth* connections, choose your voice prompt language, manage speaker settings, and get new features.

DOWNLOAD THE BOSE CONNECT APP

1. On your mobile device, download the Bose Connect app.

2. Follow the app instructions.

PLACEMENT GUIDELINES

- For best *Bluetooth* performance, place your mobile device within 30 ft (9 m) of your speaker, and make sure there is a clear line of sight between you and your speaker. Moving your device farther away, or not having a clear line of sight may impact sound quality, and your device may disconnect from your speaker.

- Keep other wireless equipment at least 3 ft (1 m) away from your speaker.

- Place your speaker and your device outside of and away from metal cabinets, other audio/video components, and direct heat sources.

CAUTIONS

- Stand your speaker on its base. Standing your speaker on any other side may cause damage to your speaker and affect sound quality.

- Avoid placing your speaker on wet or dirty surfaces.

CONNECT TO POWER

Your speaker ships with a partial charge. Before using your speaker for the first time, connect it to an AC (mains) outlet. Your speaker does not need to be fully charged, but it does require the initial connection to activate the battery.

NOTE: Use a 1500mA (1.5A) USB power supply for the best speaker charging experience. Using a power supply with less than 1500mA (1.5A) may result in a slower charging time or your speaker may not be able to charge while playing audio.

1. Plug the small end of the USB cable into the micro-B USB connector on your speaker.
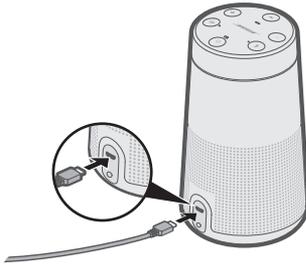
2. Plug the other end into a USB power supply (not provided).

   The battery light ▭ blinks amber, and your speaker emits a tone. When fully charged, ▭ glows green.

POWER ON/OFF YOUR SPEAKER

On the button pad, press the Power button ⏻.

- The first time you power on your speaker, the *Bluetooth* light glows blue, and you hear a voice prompt to select a language (see page 18).

- If you have already powered on your speaker and paired at least one mobile device, the *Bluetooth* light blinks white and connects to the last two paired mobile devices. You hear "Battery *<number>* percent. Connected to *<mobile device name>*." The *Bluetooth* light glows solid white.

BATTERY PROTECTION MODE

When your speaker is unplugged and unused for more than three days with a remaining charge of less than 10 percent, it enters battery protection mode to preserve battery power. To reactivate your speaker, connect it to AC (mains) power.

When not in use, store your speaker in a cool place.

CAUTION: Do not store your speaker for extended periods when fully charged or when the battery light ▭ blinks red.

AUTO-OFF

Your speaker powers off after 20 minutes of inactivity (no sound coming from your speaker) while using the following connections and power sources:

- AUX connection operating on battery or AC (mains) power.

- *Bluetooth* connection operating on battery power.

Disable auto-off

1. Press and hold + and the Input mode button ⊕ simultaneously.

   You hear "Auto-off disabled."

2. Repeat to re-enable the auto-off feature.

The button pad enables you to power on your speaker and control your speaker's playback, volume, and speakerphone.

NOTE: Certain mobile devices may not support these functions.

Power button

Bluetooth button

Input mode button

Volume down

Volume up

Multi-function button
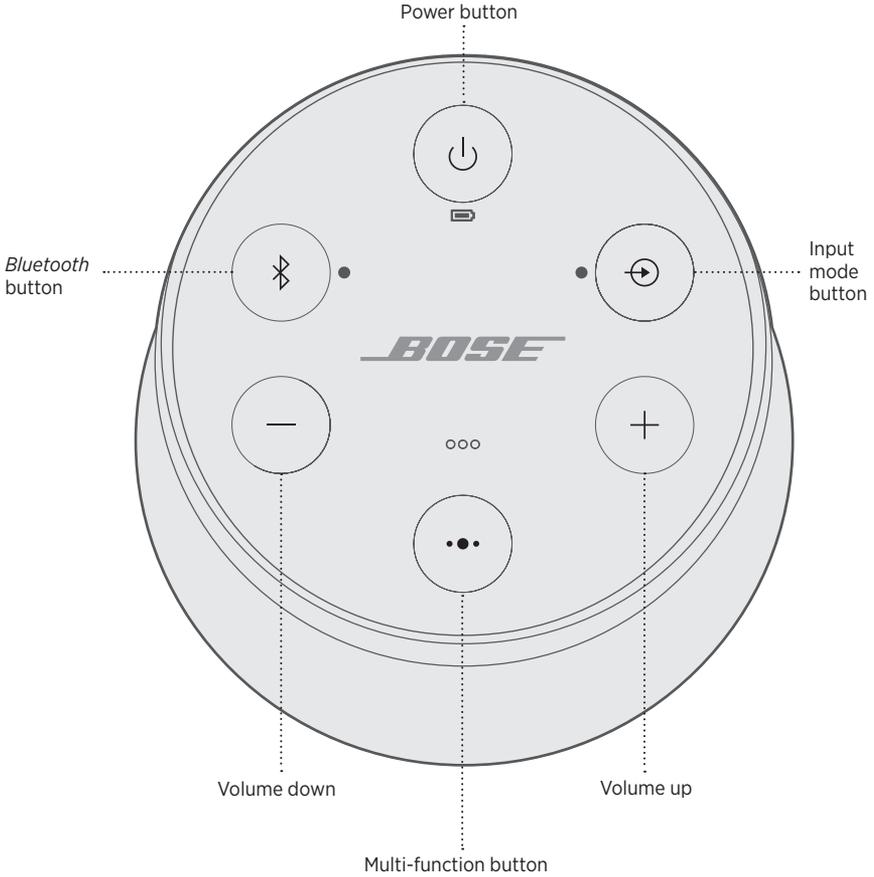
The Multi-function button •●• controls music sources and speakerphone calls on your mobile device from your speaker.

MEDIA PLAYBACK AND VOLUME

FUNCTION	WHAT TO DO
Play/Pause	Press •●•. **NOTE:** In Input mode, pressing •●• mutes the audio (see page 24).
Skip forward to the next track	Double-press •●•.
Skip backward to the previous track	Triple-press •●•.
Volume up	Press $+$.
Volume down	Press $-$.

PHONE CALLS

FUNCTION	WHAT TO DO
Make a call	Press and hold the Multi-function button •●• to activate voice control on your mobile device. See "Access voice control" below.
Switch a call from speakerphone to your mobile device, while on a call	Press and hold •●•.
Answer/End a call	Press •●•.
Decline an incoming call	Press and hold •●•.
Answer a second incoming call and put the current call on hold	While on a call, press •●• to answer a second call.
Decline a second incoming call and stay on current call	While on a call, press and hold •●• for one second.
Switch between two calls	With two active calls, double-press •●•.
Mute/unmute a call	While on a call, press ＋ and — simultaneously.

Access voice control

The microphone in the speaker acts as an extension of the microphone in your smartphone. Using •●• on the speaker, you can access voice control on your mobile device to make/take calls, play music, tell you the weather, give you the score of a game, and more.

Press and hold •●• to access voice control on your device. You hear a tone that indicates voice control is active.

Voice alerts

Your speaker identifies incoming callers (when applicable). To disable this feature, see page 18.

Voice prompts guide you through the *Bluetooth* pairing and connecting processes.

PRE-INSTALLED LANGUAGES

- English
- Spanish
- French

- German
- Mandarin
- Japanese

- Korean
- Italian
- Portuguese

- Swedish
- Dutch
- Russian

- Polish

SELECT A LANGUAGE

1. Press — or + to scroll through available languages.

2. When you hear your language preference, press and hold the Multi-function button •••• to select it.

   You hear a beep and "Ready to pair."

CHANGE THE LANGUAGE

1. Press and hold — and the Input mode button ⊕ simultaneously until you hear the voice prompt for the first language option.

2. Press — or + to scroll through available languages.

3. When you hear your language preference, press and hold •••• until you hear a beep, and "Connected to <*mobile device name*>."

DISABLE VOICE PROMPTS

Press and hold — and + simultaneously until you hear "Voice prompts off."

NOTE: Repeat to re-enable voice prompts.

Bluetooth wireless technology lets you stream music from mobile devices such as smartphones, tablets, and computers. Before you can stream music from a device, you must pair the device with your speaker.

CHOOSE YOUR PAIRING METHOD

You can pair your device with your speaker using *Bluetooth* wireless technology or Near Field Communication (NFC).

You can also use the Bose Connect app to pair your device (see page 11).

What is NFC?

NFC is a technology that enables mobile devices to establish wireless communication with each other by simply tapping the devices together. Refer to your device owner's guide to see if your model supports NFC.

If your device does not support *Bluetooth* pairing via NFC or if you are unsure:	Follow the instructions for "Pair your mobile device" on page 20.
If your device supports *Bluetooth* pairing using NFC:	Follow the instructions for "Pair a mobile device with NFC" on page 21.

NOTE: If your device supports *Bluetooth* pairing via NFC, you can use either pairing method.

PAIR YOUR MOBILE DEVICE

When you power on your speaker for the first time, the speaker automatically searches for your mobile device.

1. On your device, turn on the *Bluetooth* feature.

    TIP: The *Bluetooth* feature is usually found in the Settings menu.

2. Select your Bose Revolve II SoundLink speaker from the device list.

Once paired, you hear "Connected to *<mobile device name>*," and the *Bluetooth* light glows solid white.

NOTE: To pair an additional device, see page 22.

PAIR A MOBILE DEVICE WITH NFC

NOTE: When you power on your speaker for the first time, make sure a language is selected before you pair your mobile device with NFC.

1. Unlock your mobile device, and turn on the *Bluetooth* and NFC features.

   Refer to your device owner's guide to learn more about these features.

2. Tap and hold the NFC touchpoint on your device to the top center of your speaker. The target area is the Bose logo.

   Your device may prompt you to accept pairing.
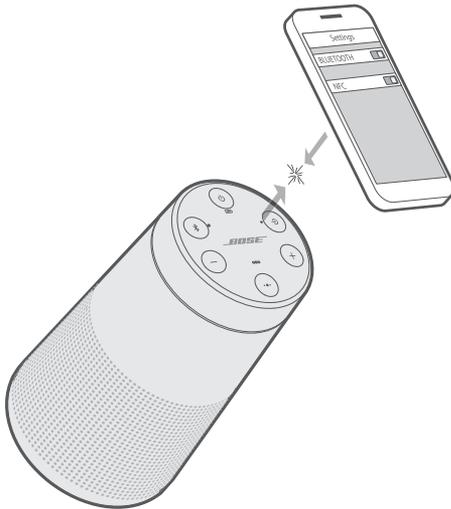
   Once paired, you hear "Connected to *<mobile device name>*," and the *Bluetooth* light glows solid white.

PAIR AN ADDITIONAL MOBILE DEVICE

You can store up to eight paired mobile devices in the speaker pairing list.

- Press and hold the *Bluetooth* button ✻ until the *Bluetooth* light blinks blue, and you hear, "Ready to pair another device." Pair your device to the speaker (see page 20).

- If your device supports pairing via NFC, see page 21.

DISCONNECT A DEVICE

- Turn off the *Bluetooth* feature on your device.

- If your device supports pairing via NFC, tap and hold the NFC touchpoint on your device to the top center of your speaker. The target area is the Bose logo.

RECONNECT A DEVICE

When powered on, your speaker tries to reconnect with the two most recently-connected devices.

NOTE: The devices must be within range and powered on.

If your device supports pairing via NFC, tap and hold the NFC touchpoint on your device to the top of your speaker. The target area is the Bose logo.

You can store up to eight paired mobile devices in the speaker pairing list, and your speaker can be actively connected to two mobile devices at a time.

NOTE: You can only play audio from one device at a time.

IDENTIFY CONNECTED MOBILE DEVICES

Press the *Bluetooth* button ✳ to hear which devices are currently connected.

SWITCH BETWEEN TWO CONNECTED DEVICES

1. Pause audio on your first device.

2. Play audio on your second device.

CONNECT A PREVIOUSLY PAIRED DEVICE

1. Press ✳ to hear which device is currently connected.

2. Press ✳ within two seconds to connect to the next device in your speaker's pairing list.

3. Repeat until you hear the desired device name.

   You hear a tone that indicates the device is connecting.

4. Play audio on the connected device.

CLEAR THE SPEAKER PAIRING LIST

1. Press and hold ✳ for 10 seconds, until you hear "*Bluetooth* device list cleared. Ready to pair."

   All devices are cleared and your speaker is ready to pair a new device.

2. Delete your speaker from the *Bluetooth* list on your device.

USE THE BOSE CONNECT APP

You can also easily manage multiple connected devices using the Bose Connect app .

You can connect the audio output of a smartphone, tablet, computer or other type of mobile device to the AUX connector or micro-B USB connector.

CONNECT THE 3.5 MM STEREO CABLE

The AUX connector accepts a 3.5 mm stereo cable plug (not provided).

1. Using a 3.5 mm stereo cable, connect your mobile device to the AUX connector on your speaker.
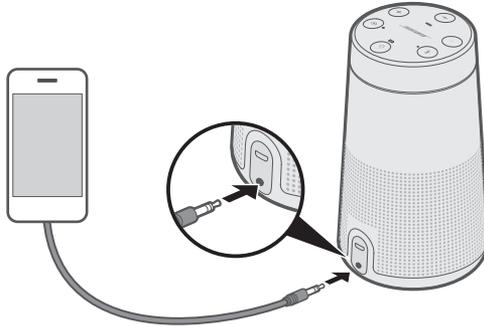
2. Press the Power button ⏻ on your speaker.

3. Press and release the Input mode button ⊕ until you hear "AUX audio."

CONNECT THE USB CABLE

1. Using the USB cable, connect your device to the micro-B USB connector on your speaker.
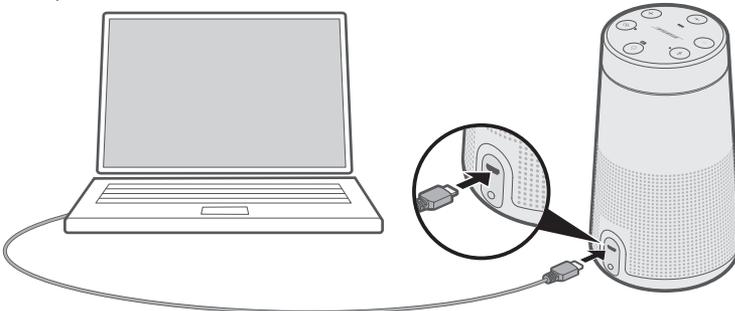
2. Press ⏻ on your speaker.

3. Press and release ⊕ until you hear "USB audio."

The top of the speaker has a series of lights that glow according to system state.

Battery
light

Bluetooth
light

Input light
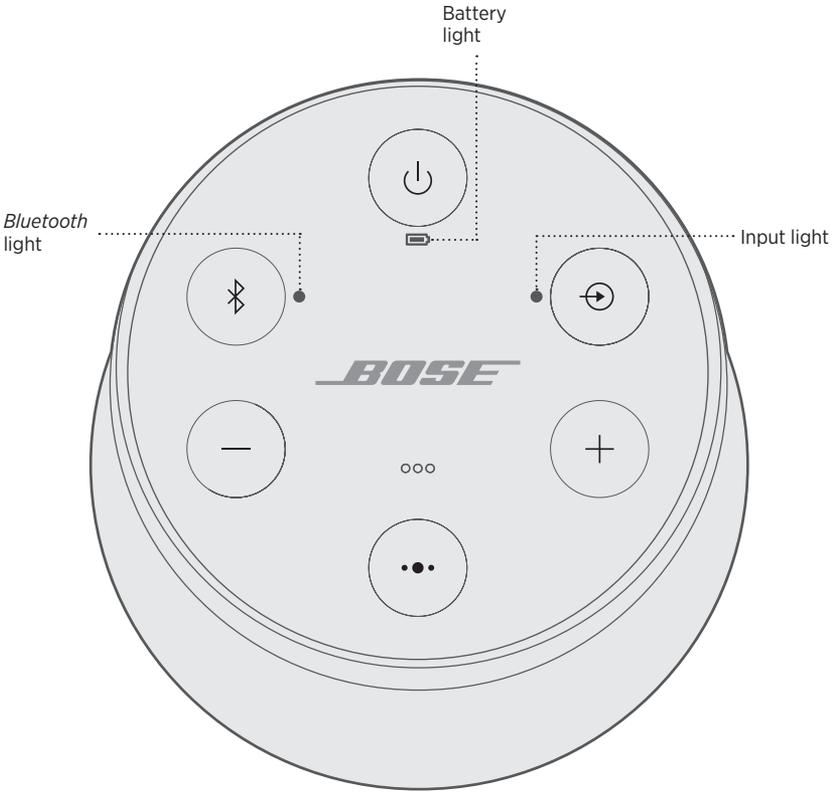
BATTERY STATUS

Shows the battery charge level. Each time you power on your speaker, the battery light ▭ displays the battery charge level for two seconds and a voice prompt announces the battery charge level.

To check the battery charge level, press and hold the Power button ⏻ for three seconds while checking ▭.

NOTE: Battery performance varies with the content played and the volume level at which it is played. In typical use, the speaker battery lasts up to 13 hours.

LIGHT ACTIVITY	SYSTEM STATE
Solid green	Medium to full charge
Blinks amber	Charging
Solid amber	Medium charge
Blinks red	Need to charge

BLUETOOTH STATUS

Shows the connection status of a mobile device.

LIGHT ACTIVITY	SYSTEM STATE
Blinks blue	Ready to connect
Blinks white	Connecting
Solid white	Connected

INPUT STATUS

Shows the connection status of a device connected with an AUX or micro-B USB cable.

LIGHT ACTIVITY	SYSTEM STATE
Solid white	Speaker is ready to play content from a device

NOTE: For more information on using a cable to connect a device, see page 24.

You can pair your SoundLink Revolve II speaker with other Bose speakers to play audio together.

CHOOSE YOUR PAIRING METHOD

The way you pair with another Bose speaker varies depending on the type of speaker you're pairing with. Choose your pairing method from the table below.

SPEAKER	PAIRING METHOD
Bose SoundLink *Bluetooth* speaker	See "Pair with another Bose SoundLink *Bluetooth* speaker" below.
Bose Smart Speaker or Soundbar	See "Pair with a Bose Smart Speaker or Soundbar" on page 30.

PAIR WITH ANOTHER BOSE SOUNDLINK *BLUETOOTH* SPEAKER

You can pair your Bose SoundLink *Bluetooth* speakers together to play in the following modes using the Bose Connect app (recommended) or the speaker control buttons:

- Party mode (left and right speakers play in unison)

- Stereo mode (left speaker and right speaker play separately)

You can set this up using the Bose Connect app (recommended) or the speaker control buttons.

Refer to your Bose owner's guide to determine if your secondary speaker supports these modes.

### Pair the speakers using the Bose Connect app (recommended)

For more information, download the Bose Connect app.

Pair the speakers manually

If you are unable to access the Bose Connect app, follow the instructions below.

Party mode

1. Make sure both speakers are powered on.

2. Make sure a speaker is connected to your mobile device.

3. On the speaker connected to your device, press and hold the *Bluetooth* button ⅛ and + simultaneously.

4. Release the buttons when you hear "Press the *Bluetooth* and volume down buttons simultaneously on a second Bose device."

5. On the other speaker, press and hold ⅛ and — simultaneously.
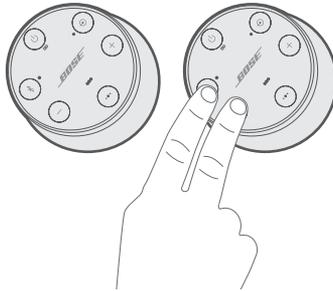
6. Release the buttons when the speaker emits a tone.

   After 10 seconds, you hear "Party mode" from both speakers simultaneously. Party mode is enabled. You are now able to play audio in unison using your device.

7. For an optimal experience, position your speakers:
   • In the same room or outdoor area
   • So there are no obstructions between them

   NOTE: Performance may vary based on mobile device, distance and environmental factors.

Stereo mode

1. Configure your speakers for Party mode (see page 28).

2. On a speaker, press the *Bluetooth* button ✳ and ＋ simultaneously.
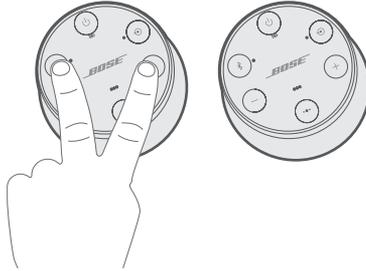
3. Release the buttons when you hear "Stereo mode." You hear "Left" from the left speaker and "Right" from the right speaker.

   Stereo mode is enabled. You are now able to play audio in stereo using your mobile device.

4. For an optimal experience, position your speakers:

   • In the same room or outdoor area

   • Within 10 feet of each other, free from obstructions

   • So that your distance to each speaker is equal

   NOTE: Performance may vary based on mobile device, distance and environmental factors.

Switch between Party mode and Stereo mode

On either speaker, press ✳ and ＋ simultaneously.

Disable Party mode or Stereo mode

Do one of the following on either speaker:

• Press and hold ✳ until you hear "Bose speakers unlinked."

• Press and hold the Multi-function button •• and ＋ simultaneously until you hear "Bose speakers unlinked."

• Press the Power button ⏻ to power off the speaker.

PAIR WITH A BOSE SMART SPEAKER OR SOUNDBAR

With Bose SimpleSync™ technology, you can pair your SoundLink Revolve II speaker with a Bose Smart Speaker or Bose Smart Soundbar to listen to the same song in two different rooms at the same time.

NOTE: SimpleSync™ technology has a *Bluetooth* range of 30 ft (9 m). Walls and construction materials can affect reception.

Compatible products

You can pair your SoundLink Revolve II speaker with any Bose Smart Speaker or Bose Smart Soundbar.

Popular compatible products include:

• Bose Smart Soundbar 700/Bose Soundbar 700

• Bose Smart Soundbar 300

• Bose Smart Speaker 500/Bose Home Speaker 500

• Bose Home Speaker 300

• Bose Portable Smart Speaker/Bose Portable Home Speaker

New products are added periodically. For a complete list and more information, visit: worldwide.Bose.com/Support/Groups

Pair using the Bose Music app

1. On your SoundLink Revolve II speaker, press and hold the *Bluetooth* button ✶ until the *Bluetooth* indicator blinks blue, and you hear "Ready to pair another device."

2. Use the Bose Music app to connect your speaker to a compatible Bose product. For more information, visit: worldwide.Bose.com/Support/Groups

NOTES:

• Make sure that your SoundLink Revolve II speaker is within 30 ft (9 m) of your Bose Smart Speaker or Bose Smart Soundbar.

• You can pair your SoundLink Revolve II speaker with only one product at a time.

RECONNECT TO A BOSE SMART SPEAKER OR SOUNDBAR

Power on your SoundLink Revolve II speaker (see page 13).

Your SoundLink Revolve II speaker tries to connect to the two most recently-connected *Bluetooth* devices, including your Bose Smart Speaker or Bose Smart Soundbar.

NOTES:
- Your Bose Smart Speaker or Bose Smart Soundbar must be within range (30 ft or 9 m) and powered on.
- If your SoundLink Revolve II speaker doesn't connect, see "Connect a previously paired device" on page 23.

CLEAN THE SPEAKER

- Clean the surface of the speaker with a soft, damp cloth (water only).

- Do not use any sprays near the speaker. Do not use any solvents, chemicals, or cleaning solutions containing alcohol, ammonia or abrasives.

- Do not allow liquids to spill into any openings.

REPLACEMENT PARTS AND ACCESSORIES

Replacement parts and accessories can be ordered through Bose customer service.

Visit: worldwide.Bose.com/Support/SLRii

LIMITED WARRANTY

The speaker is covered by a limited warranty. Visit our website at global.Bose.com/warranty for details of the limited warranty.

To register your product, visit global.Bose.com/register for instructions. Failure to register will not affect your limited warranty rights

TECHNICAL INFORMATION

Input Voltage: 5V ⎓

Input Current: 1.6A

TRY THESE SOLUTIONS FIRST

If you experience problems with the speaker:

- Check the battery light 🔋 (see page 26). Charge your speaker if necessary.

- Secure all cables.

- Check the state of status lights (see page 26).

- Place your speaker according to placement guidelines (see page 11).

- Make sure your mobile device supports *Bluetooth* or pairing via NFC technology (see page 21).

OTHER SOLUTIONS

If you could not resolve your issue, see the table below to identify symptoms and solutions to common problems. If you are unable to resolve your issue, contact Bose customer service.

Visit: worldwide.Bose.com/contact

SYMPTOM	SOLUTION
No power (battery)	Battery may be in protection mode or discharged. Connect it to AC (mains) power.
Battery does not charge	Connect the USB cable to a different USB power supply. Use a different USB cable. Connect to a different AC (mains) power source.
Speaker does not pair with mobile device	On your mobile device, turn the *Bluetooth* feature off and then on. Remove your speaker from the *Bluetooth* list on your device. Pair your device again. Pair a different device (see page 22). Clear your speaker's pairing list (see page 23). Pair your device again. Reset your speaker (see page 35).

SYMPTOM	SOLUTION
Speaker does not pair with NFC	Unlock your device and turn on the *Bluetooth* and NFC features.
	Tap and hold the NFC touchpoint on the back of your device to the top of your speaker.
	Remove your device from the case.
	Make sure a language is selected (see page 18).
	Use *Bluetooth* to pair your device (see page 20).
Bose SoundLink *Bluetooth* speakers do not pair together manually	Download the Bose Connect app for an additional method for pairing your Bose speakers (see page 11).
No sound	On your mobile device, turn the *Bluetooth* feature off and then on. Remove your speaker from the *Bluetooth* list on your device. Pair your device again.
	Increase the volume on your speaker, your device and music source.
	Make sure voice prompts are on. Press the *Bluetooth* button ﹫ to hear the connected mobile device. Make sure you are using the correct device.
	Use a different music source.
	Pair a different device (see page 22).
	If two devices are connected, pause your other device.
No sound from a cabled device	Power on the device and play music.
	Increase the volume on your speaker and device.
	Press and release the Input mode button ⊕ until the Input light glows white.
	Use a different cable.
	Connect a different device.
Poor sound quality	Use a different music source.
	Pair a different device (see page 22).
	If there are two devices connected, disconnect the second device.
	Increase the volume on the device.
	Check device audio settings.
Poor sound quality from a cabled device	Increase the volume on your speaker and device.
	Use a different cable.
	Connect a different device.
	Check device audio settings.

SYMPTOM	SOLUTION
Audio plays from the wrong device (when two devices are connected)	Make sure voice prompts are on. Press the *Bluetooth* button ⓧ to hear the connected device(s). Make sure you are using the correct device.
	Pause or quit the music source on the device playing music.
	Disconnect the second device.
Speaker powers off	If using a cabled device, increase the volume on your device.
	Disable auto-off (see page 14).
Speaker does not pair with a Bose Smart Speaker or Soundbar	Press and hold ⓧ until the *Bluetooth* indicator blinks blue, and you hear "Ready to pair another device."
	Make sure that your SoundLink Revolve II speaker is within 30 ft (9 m) of your Bose Smart Speaker or Bose Smart Soundbar.
Speaker does not reconnect to a previously-paired Bose Smart Speaker or Soundbar	See "Connect a previously paired device" on page 23.
Delayed audio when paired with a Bose Smart Speaker or Soundbar	Download the Bose Connect app and run available software updates (see page 11).

RESET YOUR SPEAKER

Factory reset clears paired mobile devices and language settings from your speaker and returns it to the original factory settings.

1. Power on your speaker.

2. Press and hold the Power button ⏻ for 10 seconds.

    The speaker powers off.

3. Press ⏻.

    The *Bluetooth* light glows blue, and you hear a voice prompt to select a language (see page 18).

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